CONDITIONS OF SERVICE – ESPACE CHIEN INC.

Owner's name: _____

Address: _____

City and postal code: _____

Home telephone number: _____ Telephone: _____

e-mail: _____

Authorized on file: _____ Telephone: _____

Authorized on file: _____ Telephone: _____

Emergency contact: _____ Telephone: _____

Name and breed(s) of dog: _____

Article 1: Biological Requirements

Espace Chien Inc. undertakes to meet the essential physical and physiological needs of your animal during its stay.

A) Feeding

The client must ensure that the food provided is sufficient for the duration of the stay. Otherwise, the client agrees to pay the cost of purchasing a bag of food that **Espace Chien Inc.** will provide to the animal.
If the dog has allergies, the client agrees to inform **Espace Chien Inc.** and to provide non-allergenic treats.

B) Specific Care

The client agrees to inform **Espace Chien Inc.** of any existing health issues or veterinary treatments specific to their animal. If medication must be administered to the dog during the stay, the client must provide the veterinarian's prescription as well as appropriate tools to administer the medication (treats, food, syringe, etc.).

The client is responsible for parasite prevention and guarantees that the dog is free of fleas or parasites.
If **Espace Chien Inc.** staff detect fleas or parasites on the animal, the client agrees to pay a minimum fee of **$100** for treatment and for the disinfection of the premises and animals present.

C) Illnesses and Accidents

A dog suffering from diarrhea, vomiting, fever, coughing, skin disease, or any potentially contagious health issue will be refused admission to **Espace Chien Inc.** A dog already on the premises showing signs of coughing (sneezing, nasal discharge, coughing) or any other symptoms of illness will be isolated and may have individual outings and play periods with an educator. Depending on the situation, the dog may also be housed at a veterinary clinic to prevent contagion within **Espace Chien Inc.** (transportation and veterinary fees at the client's expense).

The boarding facility reserves the right to refuse or terminate a dog's stay if its health condition is deemed incompatible with a boarding environment.

During the stay, the client authorizes Espace Chien Inc. to access their pet's medical records and to consult a veterinarian if necessary.

In the event of illness or injury occurring during the stay, the client authorizes Espace Chien Inc. to proceed with any care or procedures deemed necessary by the consulting veterinarian. All costs arising from such care or procedures must be reimbursed by the owner upon presentation of the veterinarian's invoices, as well as transportation and accompaniment fees to the veterinary clinic at a rate of $50.00 per hour.

In the event of illness and/or accident during the stay if my dog requires veterinary care:

☐ Perform only the basic examinations or interventions deemed necessary for survival and pain relief by the veterinarian, up to a maximum of _____$ taxes included (recommended minimum of $800).

OR

☐ Perform all additional examinations or interventions (advanced diagnostics, surgical procedures, specific treatments, etc.) recommended by the veterinarian, up to a maximum of _____$ taxes included (recommended minimum of $1500).

If the dog is in critical condition, suffering severely, and the veterinarian recommends immediate euthanasia to prevent unnecessary suffering, and the client cannot be reached despite reasonable attempts, the client authorizes the boarding facility to consent to euthanasia upon the veterinarian's recommendation.

D) Vaccinations / Kennel Cough

The client agrees to provide **Espace Chien Inc.** with the dog's complete health record at each stay.
Dogs attending daycare or boarding must be up to date on vaccinations (or provide equivalent titer proof) and must respect a waiting period of **5 days** following rabies and Bordetella vaccinations, and **10 days** for core vaccines, if previous vaccinations were no longer effective.

If the dog cannot receive one or more vaccines for medical reasons, written justification from the attending veterinarian must be provided and approved by **Espace Chien Inc.** prior to admission.

Please note that it is possible for your dog to develop or contract kennel cough even if vaccinated.
Espace Chien Inc. is not responsible for medical follow-up or consequences of kennel cough or any other contagious or non-contagious illness among boarders.

Article 2: Behavior

A) Contact With Other Dogs

The health and safety of your animal are of primary importance to **Espace Chien Inc.** Ensuring your dog's safety is our main responsibility, and we take it very seriously.
To ensure the safety of the dogs in our care, we employ only certified canine educators.

Nevertheless, as dogs are unpredictable animals, there is always a risk of injury, illness, or death when multiple dogs share the same environment.

Understanding the risks involved, I authorize **Espace Chien Inc.** to allow my dog to interact with other dogs and I release **Espace Chien Inc.** from any liability for injury, illness, or death of my animal.
☐ Yes, I want my dog to play in a group.

Understanding the risks involved, I refuse to allow my dog to interact with other dogs. I understand that the absence of contact with other dogs reduces, but does not eliminate, the risks of illness, injury, or death, and I release **Espace Chien Inc.** from any liability.
☐ No, I prefer that my dog does not play in a group.

B) Aggression or Inappropriate Behavior

Even if the client determines that their dog is suitable for group play, **Espace Chien Inc.** reserves the right to evaluate the dog before introducing it to other dogs.

Espace Chien Inc. also reserves the right to remove the animal from group play at any time if the animal displays aggressive or inappropriate behavior toward other dogs or humans.
The dog's free time will be reduced, and it may have individual outings and play sessions.

Espace Chien Inc. must be informed of any known aggressive behavior (toward humans or other dogs) and reserves the right to refuse an aggressive dog.

If during the stay the dog displays aggressive behavior toward humans, for safety reasons **Espace Chien Inc.** staff will not handle the dog. The dog will remain in its enclosure and must be retrieved directly from the enclosure by the owner upon return.

An additional fee of **$25.00/night** will be added to the boarding fees to provide a second enclosure (for cleaning purposes).

For the safety of our staff and the other dogs present, please inform us if your dog has previously displayed aggressive or fearful behavior toward other dogs or strangers.

Notes on the animal's past behavior according to the owner (staff use only):

C) Sterilization

An unsterilized dog, male or female, may have reduced group play time if issues related to fertility are present (heat cycles, reproduction risk, inappropriate behavior, etc.).

Additionally, if the animal is not house-trained or marks territory with urine, its indoor and/or outdoor free time may be reduced, depending on the situation.

Article 3: Liability

The client is responsible for the actions and behavior of their animal, as well as for any material, bodily, human, and/or canine damage it may cause.
The client therefore releases **Espace Chien Inc.** from any liability related to the conduct and/or actions of the animal.

Please note that **Espace Chien Inc.** may request identification at any time when the animal is picked up at the end of the stay.

Article 4: Late Pickup

If the animal cannot be picked up at the end of the day, the client agrees to notify **Espace Chien Inc.** as soon as possible. After closing hours, any dog not picked up will automatically be placed in overnight boarding and may be retrieved the following day.

If the dog is not retrieved **10 days** after the scheduled departure date and the client has not indicated their intention to reclaim the dog, the dog becomes the property of **Espace Chien Inc.**

The dog will be placed for adoption, and all additional charges (stay, food, care and veterinary procedures, adoption through an ethical shelter, etc.) will be added to the client's invoice.

Article 5: Communication

For legal reasons, the client understands and agrees that all official communication (billing, changes to stay dates, use of services, etc.) will be conducted by email.
The client understands and agrees that the email address listed on the cover page of this contract will be the default communication address.

Promotional Communications

☐ Yes, I agree to receive news, promotions, offers, and information about Espace Chien Inc.'s services by email.
☐ No, I do not wish to receive promotional communications.

Article 6: Photo / Video

The owner of the animal agrees that **Espace Chien Inc.** may take photos and/or videos of the animal and authorizes their use for advertising or training purposes.

Article 7: Bath and Hygiene

The client acknowledges that their dog may get dirty during its stay at **Espace Chien Inc.**
If the dog becomes excessively soiled (e.g., rolling in feces, soiling its enclosure, etc.), a bath will be given at the owner's expense.

I ACKNOWLEDGE HAVING READ THE TERMS AND CONDITIONS AND I ACCEPT ALL MODALITIES AND REGULATIONS.

IN FAITH OF WHICH I HAVE SIGNED IN _____ THE _____ 202____

Name (in molded letters): _____

Signature of the client: _____

Signature of Espace Chien Inc. employee: _____

Agreement between Espace Chien Inc. and the owner of the animal for the consent of access to the medical file of the animal

I _____ authorize the Doctor
name of the owner

of _____
name of the veterinary establishment

to provide the information contained in the medical file of my animal to the guardian « Espace Chien Inc. » only during the periods when the animal is under its responsibility, on the presentation of a proof.

Although this agreement must remain always reversible, I acknowledge that it falls within my responsibility to notify the guardian of this state of fact and not to the veterinary medicine at the time the animal is presented to him by the caretaker for care.

I acknowledge that the custodian thus entrusted has all the rights with respect to the decisions to be taken concerning the care to be given to my animal during this period, in the interest of his health and well-being, and in accordance with the terms of the service agreement to be me and the guardian designed, in the prior.

I further acknowledge that the veterinarian, who is treating hereunder, is not responsible for validating the parties' compliance with the terms of this agreement prior to commencing the care, including, with respect to periods of custody, the level of veterinary care authorizes and the budget that I am ready to consent for such care.

I also acknowledge that I have the responsibility to notify the veterinarian treating my pet that there is a reciliation of the contract that I have signed with the guardian.

Signature of the pet owner: _____

Signature of Espace Chien Inc. employee: _____

Date: _____